



DJSC, LLC

Business Capabilities

Company Overview



Founded in 2002, DJSC, LLC has served as a trusted turnaround and delivery partner for complex, mission-critical technology programs across the public and private sectors. Our team of professional consultants specializes in stepping in where implementations have stalled, exceeded budget, or lost stakeholder confidence — and leading them to successful, on-time delivery.

DJSC, LLC is a leader in engagement and portfolio management, and a “go-to” partner for project recovery, execution, and delivery. Our specialization is in coordination, predictable consistency, and synergy — the components most often missing when engagements fall behind schedule or over budget.

Our team relies on complete transparency in our partnerships and client relationships. No challenge can be effectively managed if these core values are not maintained. Obstacles are inevitable in even the most carefully planned initiative — with an honest, driven group of professionals leading you through those occasions, there is little that cannot be overcome with careful consideration and execution.

DJSC, LLC relies on our core values and thoughtful, strategic execution to deliver consistent results in each of our engagements, regardless of size, scope, platform, or industry.

We look forward to engaging with you on your most difficult challenges and celebrating with you in your successes.

A handwritten signature in black ink, appearing to read 'Donald Schier'.

Donald Schier, President

Client Engagement & Delivery

Engagement Management

DJSC, LLC works with other system integrators who need expert management of at-risk client implementations. Through our oversight and management techniques, we have successfully turned multiple enterprise project failures into engagements delivered on time and within the client's budget.

Our team of professional problem solvers is deployed to assess the issues delaying the project or causing less-than-adequate customer satisfaction. Once discovered, we implement proven components that increase transparency in the delivery and develop client-specific solutions for corrective action.

After implementation, DJSC stays engaged to ensure the project does not waiver from a productive, transparent, and focused delivery of the client's requirements.

Program & Project Management

DJSC, LLC is frequently engaged to execute program and project management services on large-scale, complex, or previously troubled projects — preventing the mistakes and pitfalls other delivery agencies may have experienced. Our processes and procedures initiate and maintain the transparency needed to keep the focus where it ultimately needs to be: client satisfaction and delivery.

Our team of managers and analysts work with architects, developers, and testing teams to implement full traceability of requirements from start to finish, design to delivery. All data is always visible to client stakeholders to build confidence in the delivery.

Delivery Execution

DJSC, LLC occasionally takes on full project delivery alone. Due to the size of the company and the strengths of our team, we do not typically target large enterprise-size projects alone; however, in certain circumstances our team can deliver small to medium size projects as a solo actor.

If clients have an established platform that needs to be expanded, or can support large integrations in an iterative or agile methodology, our team can support and deliver solo.

We have established agile practices that deliver a methodical approach to bringing components of the overall solution to market so that benefit realization is early and often.

Program Delivery & Platform Support

Salesforce Administration & Implementation

DJSC, LLC is a “newer” entrant in the Salesforce space but has already developed a reputation as a consistent quality provider for strategic management and solution architecture of the platform. Our implementations and continued development projects have led to the resurrection of projects previously thought too difficult or complex to implement.

Key partnerships with more experienced Salesforce implementation providers have allowed us to develop our own best practices and improve upon our expertise. We are committed to expanding beyond our current portfolio to bring the same success to other platforms.

Our current services focus on Administration, Configuration, Analysis, Solution Architecture, and Delivery Management.

Government Systems Recovery & Delivery

DJSC, LLC has a long-proven history of successfully delivering and recovering complex enterprise systems for government agencies. Through thoughtful collaboration and proactive, ongoing engagement, DJSC gains a comprehensive insight into an organization’s business model to develop unique business solutions.

Practicing a “Transparency First, One Team” philosophy ensures viable partnerships through effective communication strategies that provide stakeholders with clarity and confidence throughout the project lifecycle until final delivery. With deep industry knowledge in land management, licensing, and permitting, DJSC develops strategies to build, streamline, innovate, and deploy seamlessly integrated modern solutions — regardless of underlying platform.

We offer our services through our Implementation Vendor Management Program, or as your complete end-to-end Implementation Vendor.

Atlassian Jira Administration & Implementation

DJSC, LLC has been implementing and administering Jira for as long as the company has existed. Our ability to customize requirements traceability, document/contract approval, and service-desk workflows has given our implementations the transparency, reportability, and success we’ve experienced throughout.

Our team recommends this tool as a staple on all client engagement projects. The platform’s ability to interface directly with other systems and its quick customization to meet client needs make it a vital part of our philosophy.

We can provide our own instance of Jira as a management tool, or implement a new instance for clients who prefer more control over their data and ticketing systems.

Strategic Planning



Process Reengineering

DJSC, LLC realizes that over time, with the expansion of standard business processes, companies can begin to see efficiency wane. This is common throughout the industries we work in, and we have shown success in the evaluation and streamlining of “stale” business processes that may have been slowed by “adding on” instead of examining the entire process when implementing new logic.

Our team can work with you to document existing processes, understand where logic may be outdated, reengineer the workflows, and revitalize processes to their peak efficiency.

Strategic Road Mapping for Product Revitalization

DJSC, LLC works with new and existing clients to ensure their systems are ready and able to transition to new versions. Clients often lack the capacity to keep up with product updates as their technology teams support various product requests.

Our team analyzes system components against upcoming release notes and prepares a list of updates for a smooth transition. If execution of the updates is needed, our technical staff can support those tasks as well, limiting impact to business-as-usual operations.

Vendor & Product Evaluation

DJSC, LLC assists our clients in vendor and product evaluation when they need a trusted, experienced set of eyes for decisions regarding implementation vendors and new software.

Our team frequently provides this consultation to clients looking to add functionality or other integrations into the platforms we implement, but we are also available to provide these services as an independent review.

The DJSC team looks forward to partnering with you on your next engagement.
Contact Donald Schier with any questions or for more information.



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